



WARRANTY SOLUTIONS®

AN AMYNTA COMPANY

PCRS+ TRAINING GUIDE

Lookup Dealer

LEGEND

As you navigate this guide, you will come across several icons that signify general, important, and critical information. These icons are specifically designed to draw your attention to essential details related to the tasks you are performing within the PCRS+ system. Below is a legend explaining the icons and their significance.



General reminder to save your changes before moving on to the next step.



General information/reminder relevant or specific to the current step.



Important information/reminder relevant or specific to the current item of focus and/or must be completed before proceeding.



Critical information/reminder that must be completed prior to proceeding. The highest level of attention must be paid to this information.

Introduction

PCRS+ provides visibility to view all dealer information.

Guide leads you through the steps necessary to search for a dealer in the Policy Claims and Reporting Solutions (PCRS+) for Warranty Solutions.

This guide will cover:

- Lookup Dealer

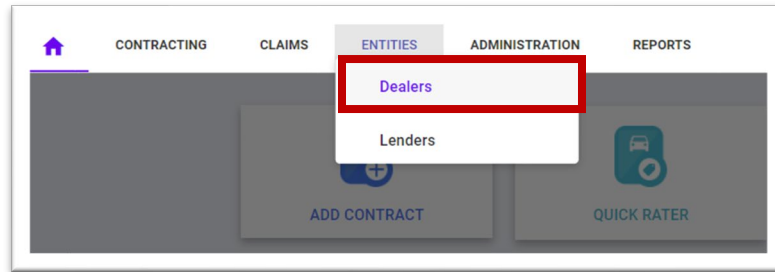
Disclaimer

This guide is created by and specific to the Warranty Solutions Program. All numbers are for demonstration purposes only. Portions of this training are from PCMI Corporation's PCRS software. All rights reserved.

Entities: Dealers

The Entities: Dealers section allows you to view all dealers and their information.

- From the PCRS+ Home screen, select the **ENTITIES** tab from the menu bar and Select **DEALERS**.



- The **DEALERS** screen shows all the Dealers assigned to the agency.

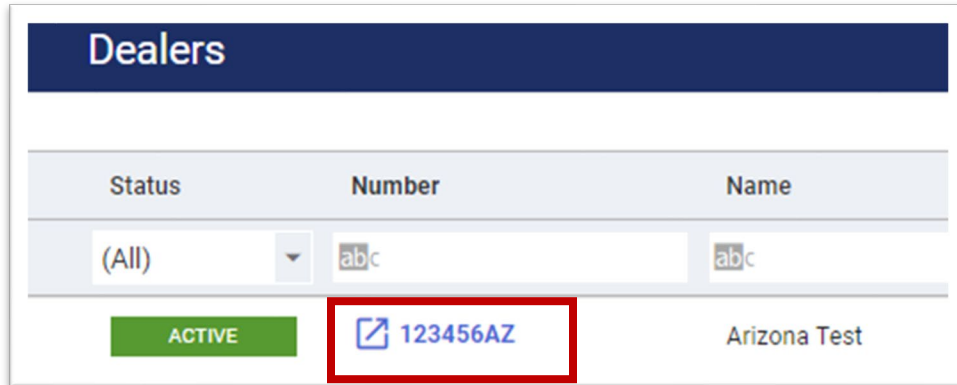
Dealers


Status	Number	Name	Group Names
(All)	abc	abc	(All)
ACTIVE	123456AZ	Arizona Test	OEM Test, South Region
ACTIVE	123456AR	Arkansas Test	
ACTIVE	123456CA	California Test	OEM Test, South Region
ACTIVE	123456CO	Colorado Test	OEM Test, South Region
ACTIVE	123456CT	Connecticut Test	Agency Principal Northeast Test, Dealer Group Test, Northeast Region, OEM Test
ACTIVE	123456DE	Delaware Test	Agency Principal Northeast Test, Dealer Group Test, Northeast Region, OEM Test
ACTIVE	123456FL	Florida Test	
ACTIVE	DL00002377	Fort Worth Test	
ACTIVE	D123456GA	Georgia Test	Agency Principal South Test Three, OEM Test, South Region
ACTIVE	123456HI	Hawaii Test	Agency Principal West Test Two, OEM Test, West Central Region
ACTIVE	123456ID	Idaho Test	
ACTIVE	123456IL	Illinois Test	
ACTIVE	123456IN	Indiana Test	
ACTIVE	123456KS	Kansas Test	
ACTIVE	123456KY	Kentucky Test	

- You may also use the search field or apply the available **abc** search filters.

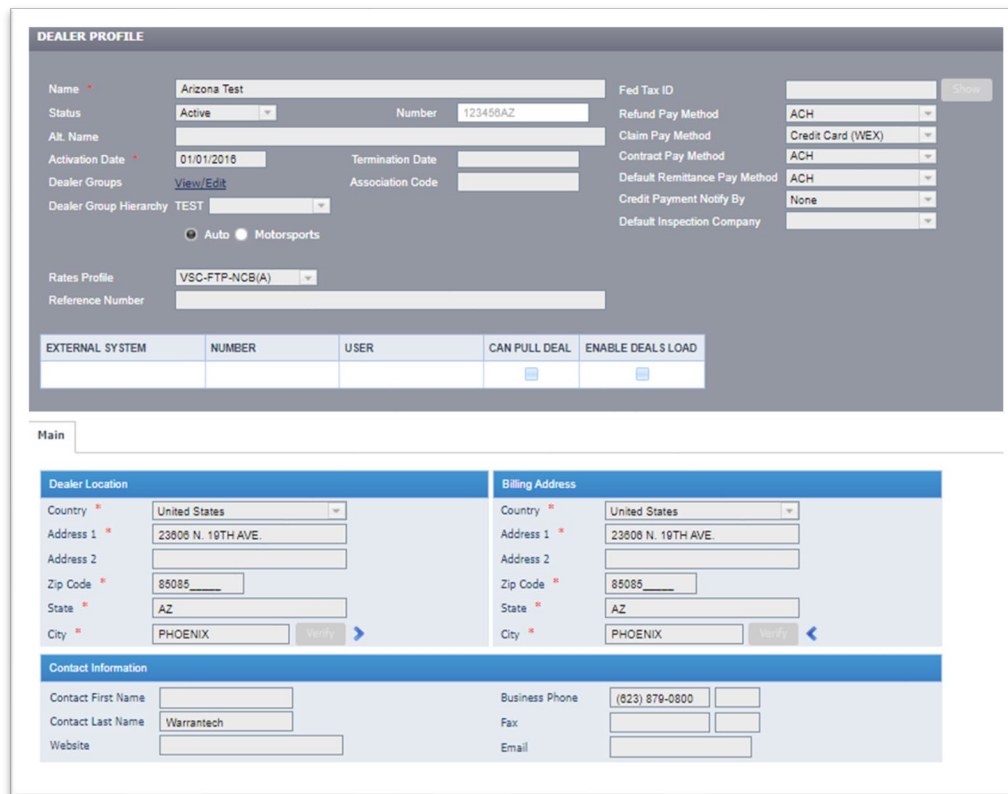
Status	Number	Name
Active	abc	abc
(All)	123456AZ	Arizona Test
Active	123456AR	Arkansas Test
Pending	123456CA	California Test
Terminated	123456CO	Colorado Test
ACTIVE	123456CT	Connecticut Test

- Select the Dealer you want to review.



Status	Number	Name
(All) ▼	abc	abc
ACTIVE	 123456AZ	Arizona Test

- The Dealer Profile page allows you to view the dealer Name, Activation Date, Payment Method and Dealer location information.



DEALER PROFILE

Name: Arizona Test
 Status: Active
 Number: 123456AZ
 Activation Date: 01/01/2016
 Dealer Groups: View/Edit
 Dealer Group Hierarchy: TEST
 Rates Profile: VSC-FTP-NCB(A)
 Reference Number:

EXTERNAL SYSTEM	NUMBER	USER	CAN PULL DEAL	ENABLE DEALS LOAD
			<input type="checkbox"/>	<input type="checkbox"/>

Main

Dealer Location		Billing Address	
Country *	United States	Country *	United States
Address 1 *	23808 N. 19TH AVE	Address 1 *	23808 N. 19TH AVE
Address 2 *		Address 2 *	
Zip Code *	85085	Zip Code *	85085
State *	AZ	State *	AZ
City *	PHOENIX	City *	PHOENIX

Contact Information

Contact First Name:
 Contact Last Name: Warrantech
 Website:
 Business Phone: (623) 879-0800
 Fax:
 Email: